

The following is a technical bulletin with updated information on the specifications and/or operation of the UF Series UScan USB2 Models. If you have questions regarding the information within, please email your Crowley representative or eusupport@thecrowleycompany.com (EAMER region) or support@thecrowleycompany.com (all other locations).

FIRMWARE COMPATIBILITY

Product:	UF-Series UScan USB2 Models
Current Serial Number Set:	082xxxx
Software Version:	3.4.0
Firmware Version:	N/A
FPGA:	N/A
PC (Recommended):	i5 Processor, 4GB, USB2, Windows (Professional only) 7, 8.1 and 10
PC Configuration (Required):	Please refer to UScan User Guide, Issue 3.0.1

Date: 01/29/2019

Subject: UScan USB2 3.4.0 Software Release

Part Number: 8200037

The Crowley Company has issued a new production version of the UScan USB2 software, Release 3.4.0. This new version of the software only works with Windows 7 Professional, Windows 8 and Windows 10, **all 64 bit only**.

A NEW FEATURES IN THIS RELEASE

- A.1 New camera driver within setup installation to overcome Windows 10 1803 update issue. In 2018, Windows 10 became updated with version 1803. After Windows 10 automatically updated with this update, the UScan USB2 Scanner became non-functional, either not initializing or showing no images on screen if managing to initialize. **If continuing to work with Windows 10 and the aforementioned condition exists, the UScan USB2 installation will need to be purchased.**

B COMPATIBILITY WITH HARDWARE AND FIRMWARE

- B.1 This software is compatible with all UScan USB2 units only.
- B.2 UScan PC Specification

Wicks and Wilson pursues a policy of continuous product improvement and reserves the right to change these specifications without notice.

	Minimum	Recommended
Processor	Intel Core2 Duo 2.4 GHz	Intel Core i5
Memory	2GBytes	4Gbytes
Monitor	1080x768 Full Colour	23" Touch screen 1920x1080 Full Colour
DVD drive	Yes. Required for installation of the UScan software	
Interface	USB 2.0 Hi-speed 480 MHz	
Operating System	Windows 7 Professional Windows 8 Intel processor Windows 10	

C COMPATIBILITY WITH DOCUMENTATION

- C.1 This release is supported by Issue 3.0.1 of the UScan/UScan+ User Guide, part number 8200020. Included on the software DVD as "UScan_UScan+ User Guide.pdf".